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IAI | IMPORTANT ADMINISTRATIVE INFORMATION



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June 2019



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Dear Valued Customer:

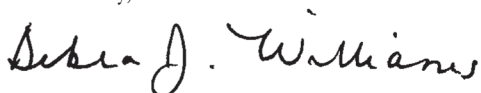
Welcome to our *Important Administrative Information* June 2019 newsletter.

We provide the latest health care industry news that affects you. This edition's topics include:

- Changes to Specialty Pharmacies and Updated Medication List
- We're Expanding Our Behavioral Health Coverage for Children and Adolescents
- Introducing Our New Medication Lookup Tool
- Introducing the Enhanced Diabetes Eye Care Benefit
- Upcoming Change to Member ID Cards

As always, if you have any questions, please contact your account executive.

Sincerely,



Debbie Williams
Senior Vice President, Sales and Account Service

[IAI June 2019]

Changes to Specialty Pharmacies and Updated Medication List

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

Effective July 1, 2019, we'll implement the following changes to our retail specialty pharmacy network and to the medications these pharmacies can fill.

AllianceRx Walgreens Prime Will Leave Our Retail Specialty Pharmacy Fertility Network AllianceRx Walgreens Prime will no longer participate in our retail specialty pharmacy fertility network. If a member is receiving specialty fertility medications through AllianceRx Walgreens Prime, they can complete the medications for their current cycle, but we won't cover prescriptions filled at AllianceRx Walgreens Prime on or after July 1, 2019. We'll communicate directly with all members impacted by this change.

BriovaRx Will Leave Our Fertility Network, But Remain in Our Specialty Network BriovaRx will no longer participate in our fertility network, but will stay in our Specialty Network. Members who are receiving fertility medications through BriovaRx can complete the medications for their current cycle, but we won't cover fertility prescriptions filled at BriovaRx on or after July 1, 2019. We'll communicate directly with all members impacted by this change.

Updates to Our Specialty Pharmacy Medication List We'll cover additional medications and new-to-market medications in our specialty pharmacy network.

For more details, visit bluecrossma.com/employer. Navigate to the **What's New** section of the drop-down menu in the top-right corner, and select **Plan Updates**.

We're Expanding Our Behavioral Health Coverage for Children and Adolescents

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

Beginning July 1, 2019, Blue Cross Blue Shield of Massachusetts will cover the following services for members under 19 years old:

- **In-Home Behavioral Health:** Behavior Management Monitoring and Behavior Management Therapy
- **In-Home Therapy:** Therapeutic Clinical Intervention and Ongoing Therapeutic Training and Support
- Intensive Care Coordination
- Community Based Acute Treatment for Children and Adolescents (CBAT)
- Intensive Community Based Treatment for Children and Adolescents (ICBAT)
- Mobile Crisis Intervention

We already provide coverage for Community Based Acute Treatment for Children and Adolescents (CBAT), Intensive Community Based Treatment for Children and Adolescents (ICBAT), and Mobile Crisis Intervention. We refer to CBAT and ICBAT as Acute Residential Treatment or Subacute Care.

Coverage for the new services will be effective upon renewal, beginning July 1, 2019, for insured accounts, administrative services only municipal accounts, and Blue Funding Solutions clients. These changes are in accordance with a bulletin released by the Massachusetts Division of Insurance on December 14, 2018, related to services for treating child/adolescent mental health disorders.

We're taking the necessary steps to ensure that members are aware of these added benefits, including updating the Evidence of Coverage as of July 1, 2019, upon renewal.

Please be aware that coverage will be required for Family Support and Training as well as Therapeutic Mentoring, both of which will be effective July 1, 2020.

◆◆◆ If you have any questions, please contact your account executive.

Introducing Our New Medication Lookup Tool

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

With our new and improved Medication Lookup tool, members, prospective members, and providers can easily determine which medications are covered by our plans. They can also find covered alternatives to non-covered medications, as well as which medications have additional requirements before being prescribed. Members, prospective members, and providers can use this tool to:

- Search for any medication
- View medications by strength
- See medications by how they're dispensed, such as pills, liquids, and injections
- Learn which medications have additional requirements, such as Prior Authorization, Step Therapy, and Quality Care Dosing
- See covered alternatives for non-covered medications
- View medications by tier*

◆◆◆ To use the tool, go to bluecrossma.com/medications.

If you have any questions, please contact your account executive.

*A medication's tier is based on the plan design. Knowing how many tiers a plan has can help the member understand their out-of-pocket costs. Instructions to find which plan the member has are included within the tool.

Introducing the Enhanced Diabetes Eye Care Benefit

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

To help members with type 1 or 2 diabetes better manage their care, we have added an enhanced diabetes eye care benefit to our Blue 20/20 Exam Only and Exam Plus plans, effective July 1, 2019. The Enhanced Diabetes Eye Care Benefit will include up to two diabetic eye exams and diagnostic testing within a 12-month period, at no additional cost to members. Diagnostic tests may include gonioscopy, extended ophthalmology, fundus photography, and scanning laser (offered at the provider's discretion).

Members can find information about this benefit by visiting blue2020ma.com.

To learn more, call your Blue Cross Blue Shield of Massachusetts account executive.

Upcoming Change to Member ID Cards

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

Beginning in June for July renewals and beyond, we're removing the member suffix from our Blue Cross Blue Shield of Massachusetts member ID cards. The member suffix is listed under the member's ID number on the ID card and indicates if the member is a plan subscriber or dependent. This change to member ID cards doesn't impact health care coverage and doesn't require a new card to be sent to all members.

To learn more, visit Employer Central at employer.bluecrossma.com, select What's New from the drop-down navigation, and then click Employer Newsletter – IAI.