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IAI | IMPORTANT ADMINISTRATIVE INFORMATION



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June 2020



Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.

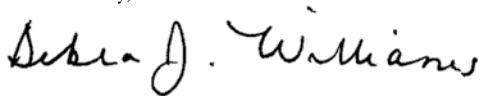
Dear Valued Customer:

Welcome to our *Important Administrative Information* June 2020 newsletter, with the latest health care industry news that affects you. This edition's topics are:

- Medications That Now Require Prior Authorization, Effective April 1, 2020
- Upcoming 4th-Quarter Changes to the Blue Cross Blue Shield of Massachusetts Formulary
- Coverage Update for Truvada
- Coverage Change for Breast Cancer Risk-Reduction Medications
- How to Help Transition Eligible Employees to a Medicare Plan
- Important Surveys for Employers: Medical Loss Ratio and Employer Group Size

As always, if you have any questions, please contact your account executive.

Sincerely,



Debbie Williams
Senior Vice President, Sales and Account Service

[IAI June 2020]

Medications That Now Require Prior Authorization, Effective April 1, 2020

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

Effective April 1, 2020, until further notice, the following medications will have quantity limits for first-time prescriptions for new therapies:

- Chloroquine Phosphate
- Hydroxychloroquine
- Plaquenil

If a medication is prescribed for more than 10 days, the prescribing doctor will be required to obtain Prior Authorization from us before additional medication can be covered and dispensed.



If you have any questions, talk to your account executive.

Upcoming 4th-Quarter Changes to the Blue Cross Blue Shield of Massachusetts Formulary

- ✓ Small accounts (50 or fewer enrolled)
- ✓ Mid-size (51–99 enrolled)
- ✓ Large (100 or more enrolled)
- ✓ Municipal
- ✓ MIIA

In the fourth quarter of 2020, we're updating our formulary (list of covered medications) for medical plans with pharmacy benefits, as well as Medex[®] plans with a three-tier pharmacy benefit. This update includes changes that were originally scheduled to go into effect on May 1 and July 1. As part of these updates, certain medications may:

- No longer be covered (exceptions may be granted)
- Be excluded from coverage (exceptions won't be granted)
- Switch tiers
- Have new quantity or dosing limits
- Require step therapy

Complete details about these changes will be available 60 days before the effective date on bluecrossma.com/employer in the **Plan Updates** section under **What's New**.



If you have any questions, please contact your account executive.

Coverage Update for Truvada

- ✔ Small accounts (50 or fewer enrolled)
- ✔ Mid-size (51–99 enrolled)
- ✔ Large (100 or more enrolled)
- ✔ Municipal
- ✔ MIIA

On July 1, 2020, we'll begin covering Truvada, an HIV pre-exposure prophylaxis (PrEP) medication, at no additional cost for members who aren't currently filling other HIV medications. Members taking other HIV medications, or are switching from an HIV medication to Truvada, will have to pay their usual out-of-pocket costs, including copays, co-insurance, and deductibles. This change applies to new prescriptions and refills, and to plans with either the Blue Cross Blue Shield of Massachusetts Formulary or National Preferred Formulary. However, the change doesn't apply to grandfathered plans that don't comply with the Affordable Care Act.

When the generic version of Truvada is released, we'll start covering the generic version (instead of Truvada) at no additional cost for members who aren't currently filling other HIV medications. At that time, members who continue to take Truvada, whether they're taking additional HIV medications or not, will have to pay their usual out-of-pocket costs, including copays, co-insurance, and deductibles.

❖ If you have any questions, please contact your account executive.

Coverage Change for Breast Cancer Risk-Reduction Medications

- ✔ Small accounts (50 or fewer enrolled)
- ✔ Mid-size (51–99 enrolled)
- ✔ Large (100 or more enrolled)
- ✔ Municipal
- ✔ MIIA

On October 1, 2020, we'll begin covering the following generic oral medications in the class of aromatase inhibitors, at no additional cost for members when the medications are prescribed to reduce breast cancer risk:

- Anastrozole
- Exemestane
- Letrozole

This change applies to plans with either the Blue Cross Blue Shield of Massachusetts Formulary or the National Preferred Formulary. However, this change doesn't apply to grandfathered plans that don't comply with the Affordable Care Act.

❖ If you have any questions, please contact your account executive.

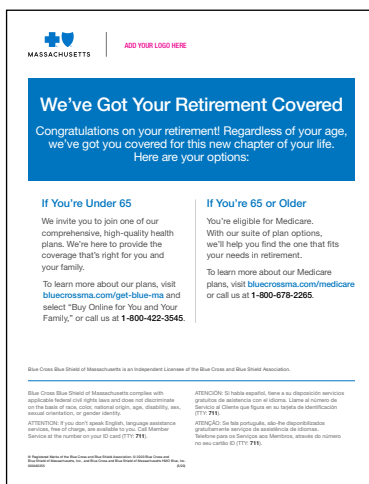
How to Help Transition Eligible Employees to a Medicare Plan

- ✔ Small accounts (50 or fewer enrolled)
- ✔ Mid-size (51–99 enrolled)
- ✔ Large (100 or more enrolled)
- ✔ Municipal
- ✔ MIIA

You can customize your own Medicare handout by simply adding your company's logo. This professionally designed flyer will inform both upcoming and late retirees on how to get started, so they can decide which plan is right for them.

You can also direct them to learn more by visiting our Medicare Options website at bluecrossma.com/medicare. They'll be able to review their plan options, sign up for a Medicare seminar, or download a free Medicare Guidebook. They can also talk to one of our Medicare experts by calling **1-800-678-2265** (TTY: **711**), 8:00 a.m.–8:00 p.m. ET; April 1 through October 30: Monday through Friday, or October 1 through March 31: seven days a week.

➤ To learn more or to request your own personalized version, talk to your account executive.



Important Surveys for Employers: Medical Loss Ratio and Employer Group Size

- ✔ Small accounts (50 or fewer enrolled)
- ✔ Mid-size (51–99 enrolled)
- ✔ Large (100 or more enrolled)
- ✔ Municipal

In July, we'll send two important surveys in the mail to accounts with fully insured, premium financial arrangements, which require a timely response. We send these surveys annually to help determine the size of each of our accounts so we can calculate our Medical Loss Ratio (MLR), establish which accounts are eligible for a rebate to be issued in 2021, and ensure that our members' claims are properly processed.

➤ If you have questions, please contact your account executive.