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IAI IMPORTANT ADMINISTRATIVE INFORMATION



Prefer to receive the IAI via email?

Contact your Account Service Consultant and update your email and communication preference. We'll send the next edition to your email address.

March 2022



Dear Valued Customer:

Welcome to our *Important Administrative Information* March 2022 newsletter, with the latest health care industry news that affects you. This edition's topics are:

- Announcing Upcoming Webinars
- It's Still Flu Season. Time to Get Their Shot.
- Upcoming Changes to the Blue Cross Blue Shield of Massachusetts Formulary and Pharmacy Medical Policy Updates
- Effective July 1, 2022, Medications No Longer Covered Under the National Preferred Formulary

As always, if you have any questions, please contact your account executive.

Thank you for your continued partnership.

Sincerely,

Debra J. Williams

Senior Vice President and Chief Sales & Marketing Officer



[IAI March 2022]

Announcing Upcoming Webinars



Small accounts (50 or fewer enrolled)

Mid-size (51–99 enrolled)



Municipal

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We're excited to announce upcoming webinars in our account webinar series. These webinars allow your organization's leadership and human resources teams to learn more about your health plan benefits from our subject matter experts, so you can make the best possible decisions on behalf of your employees. Upcoming topics include:

- The ABC's of Health Financial Accounts
- Countdown to 65
- Climate Change and Health Impact
- CFO Insights: A Financial Update

Presentations last approximately one hour. You can submit your own questions either when you register, or during the webinar. You'll receive additional details in our monthly webinar emails.



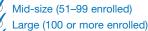
Register for an upcoming webinar at employer.bluecrossma.com/whats-new/account-webinars.

If you have any questions, contact your account executive.

It's Still Flu Season. Time to Get Their Shot.



Small accounts (50 or fewer enrolled)





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It's never been more important for your employees to get their flu shot. Flu season can last all the way through May, and getting vaccinated will help protect them and everyone around them from getting sick during this crucial time. Your employees can get vaccinated at no additional cost¹ at in-network providers, limited service clinics, community health centers, and their doctor's office. Encourage your employees to get vaccinated today!

Find Help on the Employer Portal

Visit the **Flu Information and Resources** section under **Member Tools and Resources** on the Employer Portal for educational materials to share with your employees. You'll find informative resources such as fact sheets, brochures, *Coverage* articles, and FAQs. All are easy to download and share. Members can also learn more at **bluecrossma.org/flu**.



If you have any questions, contact your account executive.

1. CDC-recommended flu vaccines are covered in full when administered by an in-network provider. Exceptions may apply. Members should check their plan materials for details.

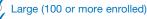
[IAI March 2022]

Upcoming Changes to the Blue Cross Blue Shield of Massachusetts Formulary and Pharmacy Medical Policy Updates



Small accounts (50 or fewer enrolled)





Municipal Municipal



Effective July 1, 2022, we're updating the Blue Cross Blue Shield of Massachusetts formulary (list of covered medications) for medical plans with pharmacy benefits, as well as Medex[®] plans with a three-tier pharmacy benefit.* As part of the formulary update, certain medications are switching tiers.

We've also discontinued a medical policy as of March 1, 2022, and we're making additional medical policy changes on April 1, 2022 and July 1, 2022. Complete details about these changes are available at **bluecrossma.com/employer** in the **What's New** section.

*This doesn't include Medex 2 plans with Blue MedicareRx (PDP) prescription drug coverage.

Effective July 1, 2022, Medications No Longer Covered Under the National Preferred Formulary



Effective July 1, 2022, Express Scripts, Inc.®, an independent company that administers your pharmacy benefits on behalf of Blue Cross Blue Shield of Massachusetts, is updating their formulary (list of covered medications) for medical plans with the National Preferred Formulary (NPF). Included in this update are medications that will no longer be covered under the NPF.

After carefully reviewing each medication's cost and its clinically appropriate covered alternatives, Express Scripts is removing medications from their formulary. However, a doctor may request an exception if these medications are medically necessary. If the exception is approved by Blue Cross, the member will pay the highest-tier cost.

Complete details about these changes will be available by April 26, 2022, at **bluecrossma.com/employer** in the **What's New** section