

Medex[®] Core and Medex[®] Sapphire Plans for 2023

FILLING THE GAPS IN YOUR MEDICARE PLAN

Our Medex^e plans are designed to complement your Original Medicare coverage.



THE CHOICE IS YOURS

With Medex from Blue Cross
Blue Shield of Massachusetts,
you have the freedom to pick what
you need from your health plan.



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THE FREEDOM OF MEDEX

Original Medicare doesn't cover everything. That's where we come in.

Our Medex plans complement your coverage by lowering out-of-pocket costs, filling in the gaps in Original Medicare, and giving you the power to see any Medicare provider in the country without a referral.

With Medex, you'll gain access to benefit features, including:



WORLDWIDE COVERAGE

Explore comfortably knowing that Medex includes coverage for urgent or emergency care when traveling internationally.



HEALTHY BENEFITS

Medex Core and Sapphire members are eligible for a \$150 fitness reimbursement and a \$150 weight-loss benefit each year.



PEACE OF MIND

Enjoy the security of having a Blue Cross Blue Shield of Massachusetts ID card—the most recognized ID card in health care today.



Read this booklet to learn everything you need to know about Medicare supplement plans and Medex.

If you think Medex is right for you, or if you have any questions, call us toll-free at 1-800-678-2265 (TTY: 711),

Monday through Friday, 8:00 a.m. to 5:00 p.m. ET, or visit bluecrossma.com/medicare for more information.

AN INTRODUCTION TO MEDEX

Medex, our Medicare supplement plan, can be added to Medicare Part A and Part B coverage to fill "gaps" in your Medicare coverage.

As a supplemental insurance plan, Medex helps cover health care expenses left over after Medicare has covered its portion of costs.

Two Plans to Choose From



Depending on which option you choose, Medex may cover most of Medicare cost-sharing amounts, or "gaps," as well as some services not covered by Medicare. You'll learn more about Medicare cost-sharing amounts in the next few pages.

We'll also help you determine which Medex plan is right for you by explaining what each plan covers and comparing costs.

WHAT IS ORIGINAL MEDICARE?

Original Medicare is a federally funded health insurance plan. It's designed for people age 65 or older and some disabled people under age 65.

ORIGINAL MEDICARE HAS TWO PARTS:



pays for inpatient hospital expenses.



pays for outpatient hospital charges, doctor visits, and many other medical services not covered by Part A.

Service	s Covered:	Servi	ces Covered:
Facility Care		Med	lical Expenses
Inpatient hospital careSkilled nursing facility care	 Hospice care Home health services	Doctors' servicesPhysical and speech therapyDiagnostic tests	Ambulance tripsDurable medical equipmentDiabetic testing supplies



IMPORTANT: IF YOU HAVEN'T ENROLLED IN MEDICARE, CONTACT YOUR LOCAL SOCIAL SECURITY OFFICE THREE MONTHS PRIOR TO YOUR 65TH BIRTHDAY.

WHY DO I NEED TO SUPPLEMENT MEDICARE?

Although Medicare pays a large portion of your medical expenses, you're responsible for the remaining costs. Also, Medicare doesn't cover all medical services in all situations.

Expenses that aren't covered by Medicare are often referred to as "gaps." Medicare supplement ("Medigap") plans, like Medex, help to fill in these coverage gaps, such as:

- You may have to pay deductible and co-insurance costs. When Medicare covers a service, you often must pay for a portion of the cost. Your portion is referred to as a deductible or co-insurance. Deductibles are the amount you're responsible for before Medicare begins to pay, and they're subject to change from year to year. After your deductible is paid, you may need to pay an additional amount—usually 20 percent of the cost for the service, called co-insurance.
- In most cases, Medicare doesn't cover you outside the United States, even in the event of an emergency. Refer to the chart on page 6 for an illustration of Medicare coverage that's not supplemented with a Medex plan. The chart highlights Medicare's benefits, deductible, and co-insurance costs, and some of the services Medicare doesn't cover.

Refer to the charts on pages 7 through 11 for coverage when Medicare is combined with a Medex plan.

The Medicare benefits included in the charts on the following pages are effective January 1, 2023.

Medicare deductibles and co-insurances are subject to change each year.

MEDICARE COVERAGE (Without Supplemental Insurance)

Medicare Part A	Your Cost	
Inpatient Hospital Care		
Days 1–60 each benefit period: 100% coverage after you pay the \$1,600 deductible		\$1,600 deductible
Days 61–90 each benefit period: 100% coverage after you p \$400 per day co-insurance	ay	\$400 per day co-insurance
Days 91–150 (60 lifetime reserve days): 100% coverage after \$800 per day co-insurance	er you pay	\$800 per day co-insurance
Days 150+: no coverage		All costs after 150 days
Skilled Nursing Facility Care		
Days 1–20 each benefit period: 100% coverage		No cost
Days 21–100 each benefit period: 100% coverage after you \$200 per day co-insurance	pay	\$200 per day co-insurance
No coverage after 100 days in a benefit period		All costs after 100 days
Medicare Part B		Your Cost
Medical Expenses • Diagnostic tests	Doctors' servicesDurable medical eqPhysical and speech	·
Coverage begins after you pay the \$226 calendar-year deductible		\$226 deductible
Medicare covers 80% of the Medicare-approved amount; you pay 20% co-insurance		20% co-insurance
Prescription Drugs		
Members may voluntarily purchase Medicare Part D, which covers prescription drugs (unless the drug is covered under Part B)		Most outpatient prescription costs
Routine Services and Preventive Care		
100% coverage for specific Medicare preventive services. A complete list is found on the Medicare website, medicare.gov		No cost when Medicare covers the preventive service in full and provider accepts assignment
Travel Outside the United States		
No coverage for medical costs incurred outside the United States		All costs

MEDICARE COVERAGE

(Combined with a Medex Core Plan)

	Days	Medicare	Medex Core (Medicare Supplement Core)
	1–60	Coverage for 60 days, after the \$1,600 deductible ¹	Coverage for Medicare daily co-insurance after you pay \$1,600 Part A deductible
Hospital Services	61–90	Coverage for 61–90 days, after \$400 daily co-insurance	
COLVICOS	Lifetime Reserve	Coverage for an additional 60 lifetime reserve days, after \$800 daily co-insurance	Full coverage for lifetime reserve co- insurance, then an additional 365 days per lifetime when Medicare benefits end
Skilled	1–20	Full coverage for 20 days in a Medicare-participating facility	Covered by Medicare
Muundina	21–100	Coverage for days 21–100, after \$200 daily co-insurance	No coverage
	101+	No coverage after 100 days	No coverage
Physician and (Provider Servic Care in the Hosp	es	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible
Physician and Operation of Provider Service Outpatient Department Office Visits, and Home Visits	es artment Visits,	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible
Other Part B Se Ambulance Trip Medical Equipn	s, Durable	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible

Note: Although the \$226 calendar-year Medicare medical insurance (Part B) deductible appears more than once in this benefit chart, only one \$226 deductible is applicable in a calendar year. The Medex policy defines the terms and conditions of all the Medex plans in greater detail. Should any questions arise concerning benefits, the Medex policy will govern.

This chart doesn't include all Medicare benefits. Refer to the *Medicare & You* handbook published by the Centers for Medicare & Medicaid Services for more information about Medicare benefits, or call **1-800-MEDICARE** (1-800-633-4227) (TTY: 1-877-486-2048). You can also visit cms.gov for more information.

MEDICARE COVERAGE

(Combined with a Medex Sapphire Plan)

	Days	Medicare	Medex Sapphire (Medicare Supplement 1A)
	1–60	Coverage for 60 days, after the \$1,600 deductible ¹ and co-insurance	Full coverage of Medicare deductible and co-insurance
Hospital Services	61–90	Coverage for 61–90 days, after \$400 daily co-insurance	and co-msurance
	Lifetime Reserve	Coverage for an additional 60 lifetime reserve days, after \$800 daily co-insurance	Full coverage for lifetime reserve co-insurance, then an additional 365 days per lifetime when Medicare benefits end
	1–20	Full coverage for 20 days in a Medicare-participating facility	Covered by Medicare
Skilled Nursing Facility	21–100	Coverage for days 21–100, after \$200 daily co-insurance	Full coverage for Medicare daily co-insurance for days 21–100
	101+	No coverage after 100 days	\$10 a day for days 101–365² at a Medicare-participating facility
Physician and O Provider Service Care in the Hosp	es	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible
Physician and O Provider Servic Outpatient Depa Office Visits, and Home Visits	es artment Visits,	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible
Other Part B Se Ambulance Trip Medical Equipm	s, Durable	80% coverage of approved services, after the \$226 annual Part B deductible	Coverage of 20% co-insurance, after you pay \$226 annual Part B deductible

Continued

MEDICARE COVERAGE (Combined with a Medex Plan)

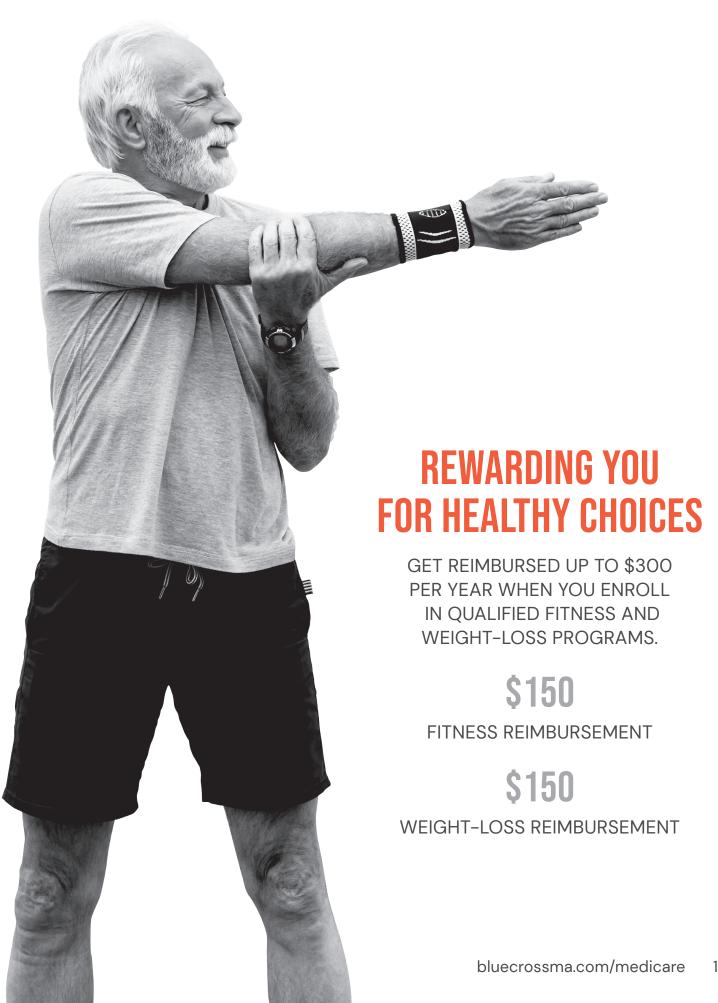
		Medicare	Medex Core & Medex Sapphire
	Inpatient Admissions in a General Hospital	 Coverage for days 1–60 per benefit period, after the \$1,600 inpatient deductible¹ Coverage for days 61–90, after \$400 daily co-insurance Coverage for an additional 60 lifetime reserve days, after \$800 daily co-insurance Coverage for mental hospital admissions is limited to 190 days per lifetime 	 Full coverage of the Medicare deductible² and co-insurance Full coverage of lifetime reserve days co-insurance Full coverage of up to 365 additional hospital days in your lifetime when Medicare benefits end³
Non-Biologically Based Mental Conditions (includes drug addiction and alcoholism)	Inpatient Admissions in a Mental Hospital	Same coverage as general hospital, but coverage limited to 190 days per lifetime	 Full coverage of Medicare deductible² and co-insurance Full coverage of lifetime reserve day co-insurance When Medicare days are used up, 120 days per benefit period (at least 60 days per calendar year), less any days in a mental hospital already covered by Medicare or Medex in that benefit period (or calendar year)
	Outpatient Visits	Full benefits, less the Part B deductible and the Part B co-insurance	 When covered by Medicare, coverage of 20% co-insurance, after you pay \$226 annual Part B deductible, with no visit maximum When not covered by Medicare, full Medex benefits with no visit maximum

These Medicare benefits are effective January 1, 2023. Medicare deductibles and co-insurances are subject to change each year.

		Medicare	Medex Core & Medex Sapphire
Biologically Based Mental Conditions ¹	Inpatient Admissions in a General Hospital or Mental Hospital	 Coverage for days 1–60 per benefit period, after the \$1,600 inpatient deductible² Coverage for days 61–90, after \$400 daily co-insurance Coverage for an additional 60 lifetime reserve days, after \$800 daily co-insurance Coverage for mental hospital admissions is limited to 190 days per lifetime 	 Full coverage of the Medicare deductible³ and co-insurance Full coverage of lifetime reserve days co-insurance Full coverage of up to 365 additional hospital days in your lifetime when Medicare benefits end⁴
	Outpatient Visits	• Full benefits, less the Part B deductible and the Part B co-insurance	 When covered by Medicare, coverage of 20% co-insurance, after you pay \$226 annual Part B deductible, with no visit maximum When not covered by Medicare, full Medex benefits with no visit maximum

These Medicare benefits are effective January 1, 2023. Medicare deductibles and co-insurances are subject to change each year.

	Medicare	Medex Core & Medex Sapphire
Travel Outside the United States	No coverage	Full coverage (same as in United States.)
		For blood glucose monitoring equipment and supplies covered by Medicare:
Diabetic Testing Cumplice	80% coverage of approved	 Coverage for Medicare co-insurance
Diabetic Testing Supplies ¹	services, after \$226 annual Part B deductible	 For urine-testing materials (not covered by Medicare):
		• 100% coverage of allowed charges
Fitness Benefit	No coverage	Medex members may receive up to \$150 per calendar year in qualified health club membership fees and exercise classes
Weight-loss Benefit	No coverage	Medex members may receive up to \$150 per calendar year when enrolled in a qualified weight-loss program



MEDEX COVERAGE WELLNESS PROGRAMS

FITNESS REIMBURSEMENT

With Medex, you can receive up to \$150 per calendar year when you enroll in a qualified health club or fitness facility.

Qualified for Reimbursement:

- Health clubs with a variety of cardiovascular and strength-training exercise equipment e.g., traditional health clubs, YMCAs, YWCAs, and community fitness centers
- Fitness studios with instructor-led group classes such as yoga, Pilates, Zumba® kickboxing, indoor cycling/spinning, and other exercise programs
- Virtual/on-line fitness memberships, subscriptions, programs, or classes that provide cardiovascular and strengthtraining using a digital platform.
- Pool-only facilities memberships, fitness classes, and aqua therapy at facilities with pools
- Fitness classes available at participating Councils on Aging facilities

Not Qualified for Reimbursement:

- One-time initiation or termination fees
- Fees paid for gymnastics, tennis, martial arts schools, instructional dance studios, country clubs or social clubs, sports teams or leagues
- Personal trainer sessions
- Fitness equipment or clothing

Note: Above referenced scenarios may be considered taxable income.

WEIGHT-LOSS REIMBURSEMENT

With Medex, you can receive up to \$150 per calendar year when you enroll in a qualified weight-loss program.

Qualified for Reimbursement:

- Traditional WW (formerly known as Weight Watchers*) meetings, WW At Work, WW online, and other non-hospital programs (in-person or online) that combine healthy eating, exercise, and coaching sessions with certified health professionals such as nutritionists, registered dietitians, or exercise physiologists
- Hospital based weight-loss programs

Not Qualified for Reimbursement:

- One-time initiation or termination fees
- Food, supplements, books, scales, or exercise equipment
- Individual nutrition counseling sessions (see your health plan coverage)

HOW MEDEX WORKS

With Medex, you show two cards when you receive medical care: your Medicare card and your Medex card. Medicare pays first.

MEDEX PLANS HAVE MANY ADVANTAGES

- You can get care from any Medicare physician or hospital throughout the United States.
- You don't need to choose a primary care provider (PCP).
- You don't need to get referrals for specialty care.
- There are no copayments for physician services.

- You can adjust your Medex coverage at any time during the year. Your coverage in the new plan will begin the first of the month following receipt of your request to change plans.
- Your Blue Cross Blue Shield of Massachusetts ID card is recognized around the world.

AM I ELIGIBLE FOR MEDEX?

You're eligible for Medex if you meet the following requirements:

- You live in Massachusetts.
- You're enrolled (or will be enrolling) in Medicare Part A and Part B.
- You may also be eligible if you're under age 65 and have a disability.

You don't need to complete a health care screening to qualify for Medex coverage.

Note: If you're already covered by both Medicare and Medicaid, you may not need the additional coverage that Medex would provide. For more information, contact the Massachusetts Executive Office of Elder Affairs insurance counseling program at **1-800-882-2003**.

WHEN DO I ENROLL?

You can apply for Medex during initial eligibility or continuous Open Enrollment, and in special situations.

INITIAL ELIGIBILITY

You're considered "initially eligible" if one of the situations in the chart below applies to you.

If You're:	You May Apply for Medex:
Under 65	
Enrolling in Medicare due to a disability	Within six months of your Medicare Part B effective date
Approaching 65	
Enrolling in both parts of Medicare	Within six months of your 65th birthday
Retiring from an employer-sponsored health plan and enrolled in Medicare Part B or enrolling in Medicare Part B	Within six months of your Medicare Part B effective date
Over or Under 65	
Involuntarily losing an employer-sponsored retiree health plan	
Moving out of the service area of a Medicare health maintenance organization (HMO)	Within six months of the event
Becoming a resident of Massachusetts	

MEDEX CONTINUOUS OPEN ENROLLMENT

You may apply for Medex coverage at any time. Your coverage will begin the first of the month following the receipt of the application.

Note: If you wish to switch from a Medicare Advantage plan to a Medex plan, call **1-800-MEDICARE** (**1-800-633-4227**) (TTY: **1-877-486-2048**) to learn how to dis-enroll from your Medicare Advantage plan.

HOW DO I ENROLL?

If you want to enroll in Medex, just follow these easy steps:



CHOOSE A PLAN

Find the right Medex plan for you by reviewing the charts in this brochure, comparing coverage details, and determining which option best suits your unique needs.



SET UP PAYMENT

Customize your payment plan: choose between monthly or quarterly billing, and having your premium due on the 1st or 15th of each month.



ENROLL AT YOUR CONVENIENCE

Enroll online, by phone, by mail, or by fax. You'll need to provide the Medicare number that appears on your Medicare card. See below for details.*

Note: Spouses need to enroll separately. If you receive your health benefits through a group contract (such as a former employer), follow that group's enrollment procedures. Make sure that you keep a copy for your records.

Enrolling Is Easy

If you're ready to enroll in Medex, you can enroll by telephone, online, by mail, or by fax:

Phone: Call 1-800-678-2265,

Monday through Friday, 8:00 a.m. to 5:00 p.m. ET.

Online: Visit our website, bluecrossma.com/medicare,

and click Enroll, then Online.

Mail: Complete and return the enclosed enrollment form in the pre-addressed business reply envelope provided.

Fax: You may also fax your completed enrollment form to us at 1-617-246-3633.

And that's it! No need to send your premium payment with the application. You'll receive a bill after your application has been processed. If you have any questions about enrolling, call us at 1-800-678-2265.

^{*}If you don't have your Medicare card, contact the Social Security Administration office.

WHEN WILL MY COVERAGE BEGIN?

• During continuous open enrollment

If you don't have Medicare coverage yet, the effective date of your Medex coverage is determined by the effective date of your Medicare Part B coverage.

If you already have Medicare coverage, your effective date is determined by the date we receive your application.

If Your Application Is Received: Before the effective date of your Medicare coverage Within the first six months of your Medicare Part B coverage, or The same day as your Medicare coverage The first day of the month following the month your application is received

Note: If you haven't enrolled in Medicare, contact your local Social Security Administration office three months prior to your 65th birthday.



SAVE ON YOUR PREMIUMS

When you turn 65 and become initially eligible for Medicare, you may qualify for a discounted Direct Pay Medex premium rate for up to three years.

15%
FIRST-YEAR

SAVINGS

10%
SECOND-YEAR

SAVINGS

5%

THIRD-YEAR SAVINGS

To determine if you're eligible for the discount, call 1-800-678-2265.

2023 Rates	Billed Monthly	Billed Quarterly
Medex Core	\$116.82	\$349.77
Medex Sapphire	\$192.63	\$576.78

Rates effective January 1, 2023 through December 31, 2023.

Note: If you obtained Medicare under the age of 65 due to disability, you're not eligible for the discount.



WE'RE HERE TO HELP

We understand that health care can be confusing, particularly when combining plans like Medicare and Medex. The resources provided below can help you determine who to call to get the information you need.

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS

Blue Cross Blue Shield of Massachusetts associates can answer questions regarding Medex options, premium rates, applications, timing, enrollment, and other Medex-related issues.

Medex Sales: 1-800-678-2265 (TTY: 711)

SERVING THE HEALTH INFORMATION NEEDS OF EVERYONE (SHINE)

SHINE is an independent organization dedicated to helping you understand and compare all your health plan options. Trained and certified counselors help you determine if you qualify for any supplemental assistance programs. All services are free of charge.

1-800-AGE-INFO (1-800-243-4636)

MEDICARE

If you have questions regarding Medicare, or to order a *Medicare & You* handbook, call **1-800-MEDICARE** (**1-800-633-4227**) (TTY: **1-877-486-2048**) or visit **cms.gov**.

24/7 NURSE LINE: 1-888-247-BLUE (2583)

Not sure if you need to see a doctor? Medex members can call a registered nurse 24 hours a day at the Nurse Line for immediate assistance with health-related questions.

WE THINK IT'S IMPORTANT FOR YOU TO KNOW...

At the onset of an emergency medical condition that in your judgment requires immediate attention, you should go to the nearest emergency room. For assistance, call your local emergency medical service system by dialing **911**, or your local emergency telephone number.

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Medicare Coverage (Combined with a Medex Core or Medex Sapphire Plan) Refer to Pages 7 & 8

- 1. A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 consecutive days.
- 2. Medex Sapphire coverage also includes \$8 a day for days 1-365 at a non-Medicare-participating facility.

Refer to Page 9

- 1. Biologically based mental conditions are defined as: schizophrenia; schizoaffective disorder; major depressive disorder; bipolar disorder; paranoia and other psychotic disorders; obsessive-compulsive disorder; panic disorder; delirium and dementia; affective disorders; eating disorders; substance abuse; post-traumatic stress disorder (PTSD); autism; and any biologically based mental disorders that are scientifically recognized and approved by the Massachusetts Department of Mental Health. Treatment for rape-related mental or emotional disorders is covered to the same extent as biologically based conditions.
- 2. A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.
- 3. Medex Core provides full coverage for Medicare daily co-insurance after you pay \$1,600 Part A deductible, and mental hospital coverage is limited to 60 days per calendar year.
- 4. Both days in a general hospital and days in a mental hospital count toward the 365 additional days per lifetime.

Medicare Coverage (Combined with a Medex Plan) Refer to Page 10

- 1. A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.
- 2. Medex Core provides full coverage for Medicare daily co-insurance after you pay \$1,600 Part A deductible, and mental hospital coverage is limited to 60 days per calendar year.
- 3. Both days in a general hospital and days in a mental hospital count toward the 365 additional days per lifetime.

Refer to Page 11

1. Medicare covers blood glucose materials for all diabetics, whether or not insulin-dependent. Medicare does not cover urine-testing materials.

For plan information and a personal consultation, call us at 1-800-678-2265 (TTY: 711)

Monday through Friday, 8:00 a.m. to 5:00 p.m. ET.



Medicare Plan Sales:

1-800-678-2265 (TTY: 711) Monday through Friday, 8:00 a.m. to 5:00 p.m. ET. bluecrossma.com/medicare

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and doesn't discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-678-2265** (TTY: **711**).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-678-2265** (TTY: **711**).

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002302815 55-2395-23 (7/23)