



MASSACHUSETTS

An open letter to our members on the Southcoast

The Southcoast Health System provides quality care and service to many southeastern Massachusetts and Rhode Island residents.

We value the care they provide our members in the Southcoast region.

Unfortunately, after many months of discussion, the leadership of Southcoast Health has told us that they plan to end their contract with Blue Cross Blue Shield of Massachusetts effective Jan. 1, 2020, unless we agree to a 30% pay increase over the next four years.

Health care already costs too much, and a pay increase of that magnitude will only make it more difficult for individuals, families and employers.

We are committed to reaching a new contract agreement with Southcoast Health, but since they may cancel their contract, we've begun taking steps to ensure that you — our members — have continued access to high-quality, affordable health care.

We have set up a dedicated website, home.bluecrossma.com/southcoast, and a phone line for affected members: **888-404-9846** (open Monday through Friday from 8am – 9pm ET).